



**United Development Systems, Inc.**

P.O. Box 5187  
Downers Grove, IL 60517  
1-866-715-0819

Name of Customer

Customer's Address

Make, Model, Year, and VIN

Dealership Name

Dealership Address

**J**

Product Price

Application Date

Mileage at Application

**Choose Your Appearance Protection Product Package** *Customer: Initial Selection*

**Five Diamond Finish® Appearance Protection**

**CFDAP**



**Environmental Paint Protection:**

Environmental Nano Diamond Ceramic, protecting your new vehicle against: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss, as well as, damage caused by Hard water spots, De-icing agents/road salt, Ocean spray, Brake Dust and Rail Dust.

**Interior Fabric, Leather/Vinyl Appearance Protection:**

NanoBased Particle Protection: Protecting your vehicle's interior against: Permanent stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.), Fast Food Stains and stains caused by Bleaches and Dyes (including dye transfers). Stains caused by make-up, lipstick, and blood & bodily fluids are also covered. Your interior is also protected against: Fading, Discoloration and cracking of the dash from the sun's harmful UV rays.

**ADDED Five Diamond Finish® Protection benefits include:**

Damage caused by Cigarette Burns (up to one quarter (1/4) inches in diameter). Plus, We'll also protect your leather and vinyl interior surfaces against: Rips and Tears (up to one (1) inch long), punctures up to one quarter (1/4) inch in diameter, and loose seam stitches.

**Your Five Diamond Finish® Protection** also provides for Rental Car Reimbursement: If your vehicle is repaired as a result of a covered item, we will provide up to \$50.00 per day (maximum of five (5) days for Exterior Repainting and three (3) days for interior repairs).

**Warranty Term: Seven (7) Years from the date of product application**

Eligibility: New & Lease Vehicles: Five (5) Model Years of Age or Newer. Pre-Driven (Used) Vehicles: Any Vehicle more than five (5) model years old.

**Triple Diamond Finish® Appearance Protection**

**CTDAP**



**Environmental Paint Protection:**

Environmental Nano Diamond Ceramic, protecting your new vehicle against: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss, as well as, damage caused by Hard water spots, De-icing agents/road salt, Ocean spray, Brake Dust and Rail Dust.

**Interior Fabric, Leather/Vinyl Appearance Protection:**

NanoBased Particle protection: Protecting your vehicle's interior against: Permanent stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.), Fast Food Stains and stains caused by Bleaches and Dyes (including dye transfers). Your interior is also protected against: Fading, Discoloration and cracking of the dash from the sun's harmful UV rays.

**ADDED Triple Diamond Finish® Protection benefits include:**

Damage caused by Cigarette Burns (up to one quarter (1/4) inches in diameter). Plus, We'll also protect your leather and vinyl interior surfaces against: Rips and Tears (up to one (1) inch long), punctures up to one quarter (1/4) inch in diameter, and loose seam stitches.

**Your Triple Diamond Finish® Protection** also provides for Rental Car Reimbursement: If your vehicle is repaired as a result of a covered item, we will provide up to \$25.00 per day (maximum of five (5) days for Exterior Repainting and three (3) days for interior repairs).

**Warranty Term: Five (5) Years from the date of product application**

Eligibility: New & Lease Vehicles: Five (5) Model Years of Age or Newer. Pre-Driven (Used) Vehicles: Any Vehicle more than five (5) model years old.

**Diamond Finish® Appearance Protection**

**CDAP3**



**Environmental Paint Protection:**

Environmental Nano Diamond Ceramic, protecting your new vehicle against: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss.

**Interior Fabric, Leather/Vinyl Appearance Protection:**

NanoBased Particle protection: Protecting your vehicle's interior against: Permanent stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.)

**Warranty Term: Three (3) Years from the date of product application**

Eligibility: New & Lease Vehicles: Five (5) Model Years of Age or Newer. Pre-Driven (Used) Vehicles: Any Vehicle more than five (5) model years old.

**OPTIONAL PRODUCT:**

**CDWAP**



**Environmental Wheel Appearance Protection:**

Seven (7) years RENEWABLE FOR LIFE

Signature \_\_\_\_\_

Date \_\_\_\_\_



# UDS APPEARANCE PROTECTION PRODUCT LIMITED WARRANTY

This agreement is a product warranty and not insurance.

## DEFINITIONS

We, Us, Our: ECP Incorporated, the manufacturer and warrantor of the UDS appearance protection products and the administrator of all claims against this warranty.

You, Your: The original purchaser (or subsequent transferee) of the appearance protection products covered by this warranty.

Covered Vehicle: The vehicle designated on the front of this warranty, which has been treated with the appearance protection products selected on the warranty face.

Hard Water Spots: Mineral or water deposits that have collected on the factory-painted surfaces of the vehicle treated with the paint protection product, which cannot be removed with the Appearance Care Kit.

Insect Damage: Pitting, staining, or scarring of the factory-painted surfaces of the vehicle treated with the paint protection product by insects or bugs. This includes damage from love bugs, provided that the insects are removed from the paint within two (2) days.

Application Date: The date in the Application Date field on the first page of this warranty. This is the date that the products were applied to the Covered Vehicle.

Commercial Vehicle: Any vehicle titled or registered in a business name, or used for delivery or hire.

## WARRANTY TERMS

The terms of Your limited warranties are listed on the reverse side and begin on the Application Date.

## ELIGIBILITY REQUIREMENTS

New and Lease Vehicles: Five (5) model years of age or newer, regardless of mileage, as of the Application Date.

Used Vehicles: Any vehicle more than five (5) model years, regardless of mileage.

Commercial Vehicles, conversion vans, RV's, and mobile homes are not eligible for these protections.

## FIVE DIAMOND FINISH © APPEARANCE PROTECTION

**ENVIRONMENTAL PAINT:** Should the factory-painted surfaces of the Covered Vehicle, treated with the UDS Five Diamond Finish, become damaged by acid rain, bird waste, tree sap, insect damage, sun's UV rays causing fading, chalking, or loss of gloss, hard water spots, de-icing agents / road salt, ocean spray, brake dust, or rail dust during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Five Diamond Finish paint protection product to the repaired surfaces.

**INTERIOR:** Should the interior fabric, leather, or vinyl surfaces of the Covered Vehicle, treated with the UDS Five Diamond Finish product, become stained by normal everyday beverages (including sports drinks, juice boxes, milk, coffee, sodas, etc.) fast food, bleaches, and dyes (including dye transfers), makeup, lipstick, blood, and bodily fluids (including those from pets), fading, discoloration, cracking of the dash, burns the size of a typical cigarette burn, or loose seam stitches during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Five Diamond Finish interior protection product to the repaired surfaces. Additionally, should the interior leather or vinyl surfaces of the Covered Vehicle, treated with the UDS Five Diamond Finish, become damaged by rips or tears up to one (1) inch long or punctures up to ¼ inch in diameter, during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Five Diamond Finish interior protection product to the repaired surfaces.

**RENTAL CAR ALLOWANCE:** With prior authorization of Your claim from Us, You will be reimbursed for up to \$50.00 a day for up to five (5) days for exterior repairs and for up to three (3) days for interior repairs/replacement. Excludes rental during time of interior pre-cleaning before repairs are performed.

## TRIPLE DIAMOND FINISH © APPEARANCE PROTECTION

**ENVIRONMENTAL PAINT:** Should the factory-painted surfaces of the Covered Vehicle, treated with the UDS Triple Diamond Finish, become damaged by acid rain, bird waste, tree sap, insect damage, sun's UV rays causing fading, chalking, or loss of gloss, hard water spots, de-icing agents / road salt, ocean spray, brake dust, or rail dust during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Triple Diamond Finish paint protection product to the repaired surfaces.

**INTERIOR:** Should the interior fabric, leather, or vinyl surfaces of the Covered Vehicle, treated with the UDS Triple Diamond Finish product, become stained by normal everyday beverages (including sports drinks, juice boxes, milk, coffee, sodas, etc.) fast food, bleaches, and dyes (including dye transfers), fading, discoloration, cracking of the dash, burns the size of a typical cigarette burn, or loose seam stitches during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Triple Diamond Finish interior protection product to the repaired surfaces. Additionally, should the interior leather or vinyl surfaces of the Covered Vehicle, treated with the UDS Triple Diamond Finish, become damaged by rips or tears up to one (1) inch long or punctures up to ¼ inch in diameter, during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Triple Diamond Finish interior protection product to the repaired surfaces.

**RENTAL CAR ALLOWANCE:** With prior authorization of Your claim from Us, You will be reimbursed for up to \$25.00 a day for up to five (5) days for exterior repairs and for up to three (3) days for interior repairs/replacement. Excludes rental during time of interior pre-cleaning before repairs are performed.

## DIAMOND FINISH © APPEARANCE PROTECTION

**ENVIRONMENTAL PAINT:** Should the factory-painted surfaces of the Covered Vehicle, treated with the UDS Diamond Finish, become damaged by acid rain, bird waste, tree sap, insect damage, or sun's UV rays causing fading, chalking, or loss of gloss during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Diamond Finish paint protection product to the repaired surfaces.

**INTERIOR:** Should the interior fabric, leather, or vinyl surfaces of the Covered Vehicle, treated with the UDS Diamond Finish product, become stained by normal everyday beverages, including sports drinks, juice boxes, milk, coffee, and sodas during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the UDS Diamond Finish interior protection product to the repaired surfaces.

## OPTIONAL PRODUCT:

### ENVIRONMENTAL WHEEL APPEARANCE PROTECTION LIMITED WARRANTY

Should the treated alloy (non-chrome) wheels of the Covered Vehicle become damaged by pitting or corrosion caused by road salt, ocean spray, or other Weather-induced damage, or by excessive brake dust that cannot be removed with the Wheel Appearance Protection Cleaner, We will pay for the repair of the damaged wheel(s) and for the reapplication of the appearance protection product. We will pay to professionally detail (clean or buff) any wheel damage covered under this warranty. If unable to repair, We will exchange with a wheel of like kind and quality. If unable to exchange, We will reimburse You the replacement cost of the damaged wheel, up to \$250.00 per wheel. The maximum aggregate coverage for all Environmental Wheel Appearance Protection is \$1,000.00 for all claims arising during the term of this warranty. Only brake dust that cannot easily be removed with the Wheel cleaner, and or pitting / corrosion of the wheels is covered.

## SCOPE OF WARRANTY COVERAGE

**New Vehicles:** We will pay to repair, repaint (exterior), or replace (interior) treated surfaces as necessary. We may direct the use of after-market parts and supplies of like kind and quality to original equipment parts and supplies. Damage from rips, tears, punctures, or burns is limited to cleaning, repairing, or replacing the damaged interior surface with either an upholstery insert or a replacement of the seating component, and may not include replacement of the entire seat cover, seat back, armrest, and/or carpet. For stains caused by dyes and bleaches, the remedy is limited to professional dyeing of the affected interior surfaces. We reserve the right to professionally detail all interior claims prior to other remedies.

**Used Vehicles:** We will pay to repair treated surfaces as necessary. The repairs will be limited to professional detailing, which may include buffing, polishing, or wet sanding of the exterior painted surfaces or professional cleaning and re-dyeing of the interior fabric, leather, or vinyl surfaces. Damage from rips, tears, punctures, or burns is limited to cleaning and/or repairing the damaged interior surface, but will not include the replacement of any damaged component. For stains caused by dyes and bleaches, the remedy is limited to professional dyeing of the affected interior surfaces. **We will not pay to repaint damaged exterior surfaces, nor to replace the damaged interior surfaces, of used vehicles.**

## WHAT IS NOT COVERED – WARRANTY EXCEPTIONS AND EXCLUSIONS

**EXTERIOR:** Your warranty does not apply to: (1) Damage on the exhaust system, chrome plated trim, or hinges. (2) Paint separating (delamination), peeling, scratches, bubbling, cracking, or flaking. (3) Paint damage caused by impact, collision, neglect, abuse, vandalism, or pre-existing damage. (4) Surface and perforation corrosion damage. (5) Paint damage on the panels or tailgate of a truck facing the inside of the bed. (6) Paint damage on repaired, replaced, or repainted parts unless the UDS Environmental Paint Protection products have been reapplied. (7) Parts or equipment installed after the vehicle has left the factory, or parts structurally altered after manufacture. (8) Exterior damage due to defective design, materials, or workmanship in the manufacture of the Covered Vehicle, as documented in manufacturer technical bulletins or recall notices. (9) General cleaning and maintenance. (10) Pre-existing damage.

**INTERIOR:** Your warranty does not apply to: (1) Damage or stains caused by acids, inks, or other corrosives. (2) Materials damaged by vandalism, scratches, or Your failure to exercise reasonable care. (3) Pre-existing damage. (4) Damage due to the alteration of interior surfaces from their factory configuration or appearance. (5) Damage due to defects in the Covered Vehicle's materials or manufacturing imperfections, interior surface cracking, or normal deterioration due to age. (6) Floor mats or headliner. (7) Suede, nubuck, or aniline leather. (8) Repaired or replaced materials unless the UDS Interior Protection has been reapplied. (9) Interior damage due to defective design, materials, or workmanship in the manufacture of the Covered Vehicle, as documented in manufacturer technical bulletins or recall notices, or (10) general cleaning and maintenance.

**ENVIRONMENTAL WHEEL APPEARANCE:** Your warranty does not apply to: (1) Pre-existing damage. (2) Physical damage from potholes, curbs, road debris, or other impacts. (3) Wheel replacement. (4) Failure of the tires or wheels to hold air. (5) Chrome wheels. (6) The maximum aggregate of all claims against the wheel appearance warranty is \$1,000.00 over the term of this warranty.

## YOUR DUTIES

(1) Where any panel or area of the Vehicle is replaced, repaired or otherwise altered, except for those areas repaired under this agreement, You must bring the vehicle to the selling dealer for a touch up application of the UDS Exterior Environmental Paint and/or Interior Protection System. This touch-up application is to occur within sixty (60) days after the alteration and is to be at Your expense. Your failure to comply will relieve Us of liability for such affected areas. (2) You should maintain the vehicle by regular cleaning and prompt use of touch-up paint on nicks and scratches. Every six (6) months after the original product application, You should follow all instructions specified on the UDS Appearance Care Kit and use all the products it contains in the manner prescribed. You are not required to use the Appearance Care Kit as a condition of maintaining warranty coverage. (3) In case of spills: remove all liquids or solids from the interior material as soon as possible. This can be done by gently blotting the spilled material with a napkin or absorbent cloth. Avoid rubbing spills into interior surfaces. (4) Your failure to file a claim within sixty (60) days following the occurrence of covered damage will relieve Us of all legal responsibilities under Your warranty.

## REPAIR OBLIGATIONS

Our repair obligations shall be limited to one (1) repair of each exterior/interior damaged area. We may require the use of after-market parts and supplies of like kind and quality to OEM parts and supplies in repairs completed under this warranty. We will cause the service to be performed with reasonable promptness and quality. Due to the effect of aging and variations over time, We do not warrant color match to repaired components of the vehicle. We reserve the right to professionally detail (i.e., rebuff, clean, reapply) all damage claims prior to any other remedies. Except for rental car reimbursement, if included in Your warranty, We have no obligation for reimbursement of transportation or inconvenience costs during time of repair. If repair costs exceed the current average wholesale value of the vehicle, as defined by Black Book (published by Hearst Business Media) or similarly accepted industry publication, the average wholesale value amount will be paid to You and the remaining warranty coverage will be terminated. **WE SHALL HAVE NO FURTHER LIABILITY OR OBLIGATION OF ANY NATURE WHATSOEVER ARISING OUT OF YOUR EXPRESS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO LIABILITY OR OBLIGATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ANY IMPLIED WARRANTIES ACCOMPANYING THE SALE OF THE UDS APPLICATION ARE LIMITED IN DURATION TO THE DURATION OF YOUR EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR LIMITED WARRANTY IS GRANTED FOR YOUR SOLE BENEFIT, AND THAT OF SUCH TRANSFEREE AS PERMITTED. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

## HOW TO FILE A CLAIM

Paint, Interior, and Wheel Appearance damage, once begun, may worsen greatly unless repairs are promptly made. Therefore, You must file a claim with us within sixty (60) days of the occurrence of the damage. To file a claim You must mail notification to the Claims Department, P.O. Box 5187, Downers Grove, IL 60517; or call Us at 1-866-715-0819. Please include a copy of Your warranty (front and back), an estimate for repairs (if exterior), and Your name, address, phone number, and email address. You may download a claim form at [www.ecpinc.net](http://www.ecpinc.net) to send with Your claim via mail. If necessary, within fifteen (15) days of receiving Your completed claim information, an appointment for inspection will be arranged with an independent damage appraisal company. You will then be notified of the approval or denial of Your claim within ten (10) days of us receiving the completed inspection report. If the claim is approved, a check will be issued payable to the repair facility. **Do not have the repairs completed until You receive written authorization from Us. ANY REPAIRS UNDERTAKEN WITHOUT WRITTEN AUTHORIZATION FROM US WILL NOT BE REIMBURSED.**



## **UDS APPEARANCE PROTECTION PRODUCT LIMITED WARRANTY**

**This agreement is a product warranty and not insurance.**

### **MULTI-YEAR PROTECTION WARRANTY EXTENSION / RENEWAL**

The UDS Environmental Paint and Interior warranties for the Covered Vehicle may be renewed by the original owner, in three (3) year increments for as long as the original owner owns the vehicle. To apply for renewal You must do the following: within ninety (90) days prior to the expiration of this warranty (and every three (3) years thereafter), You pay a UDS dealer (at prevailing prices) for the vehicle pre-cleaning and re-application of the Ultimate Environmental Paint and Interior Protection Systems. To request extension, You must submit: This limited warranty, proof of ownership, and a copy of the dealer repair order proving re-application of the UDS Environmental Paint and Interior Protection products. **Our repair obligations under this warranty extension are limited to professional detailing only.**

### **WARRANTY TRANSFER OPTION**

A subsequent owner may apply for continued limited warranty coverage for the remaining term of this original limited warranty. To make this application for transfer, the new owner must submit within ninety (90) days of purchase: (1) This original warranty currently in effect. (2) \$50.00 transfer fee by check payable to ECP (active members of the US Military are exempt from paying a transfer fee). (3) Copy of Bill of Sale or vehicle title with the new owner's name and address. All of the foregoing must be mailed to the address in the Claim section of this warranty. If the vehicle is more than three (3) years old at the time of transfer, We may require an inspection by an authorized UDS dealer before approving the transfer.

### **CANCELLATION**

This limited warranty is included in the purchase of the appearance protection products applied to Your vehicle and therefore is not cancellable.

### **THIS WARRANTY BACKED BY INSURANCE**

**Our obligations under this warranty are insured by a reimbursement insurance policy issued by Wesco Insurance Company; 59 Maiden Lane, 43rd Floor; New York, NY 10038. In the event We cease to operate, become bankrupt or fail to pay Your claim within sixty (60) days after proof of loss has been filed, You may file a direct claim with Wesco Insurance Company at 59 Maiden Lane, 43rd Floor; New York, NY 10038 or toll-free at 1-866-505-4048.**

### **STATE SPECIFIC DISCLOSURES**

**GEORGIA:** Benefits under this limited warranty are limited to only those areas where protective product has been applied.

**HAWAII:** Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Hawaii Department of Commerce and Consumer Affairs, Insurance Division, at 1-808-586-2790. You may also write to the Department at P.O. Box 3614; Honolulu, HI 96811.

**INDIANA:** This contract is not insurance and is not subject to Indiana insurance law.

**MASSACHUSETTS:** ECP Incorporated does business in Massachusetts as Entire Car Protection Incorporated.  
**MISSISSIPPI:** Regulated by the Mississippi Motor Vehicle Commission; 1755 Lelia Drive, Suite 200; Jackson, MS 39236; 1-601-987-3995.

**MISSOURI:** Payment of the purchase price of the vehicle protection products backed by this warranty is due to Your selling dealer at the time of purchase on the terms reached between the selling dealer and You.

**OREGON:** Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Department of Consumer and Business Services; Division of Financial Regulation. You may contact the Consumer Advocacy Unit at 350 Winter Street SE; P.O. Box 14480; Salem, OR 97309-0405. They may also be reached at 1-888-877-4894 or at [dfr.oregon.gov](http://dfr.oregon.gov).

**WASHINGTON:** This agreement, issued by the warrantor is considered to be a Protection Product Guarantee subject to the requirements of Chapter 48.110RCW. As a protection product guarantee holder, You are entitled to apply directly and without delay to the reimbursement insurance company for payment or performance due under the Agreement.

**WISCONSIN:** There is no limit on the number of exterior paint claims You may make during the term of this limited warranty. If You purchased corrosion protection product(s), there is no limit on the number of corrosion claims You may make during the term of this limited warranty. There is also no limit on the number of times an exterior area covered by this limited warranty will be repaired, as long as the value of all claims under this limited warranty remains within the limitations specified in this agreement. ECP will pay for exterior repairs covered under this limited warranty, even if they are also eligible for service under a manufacturer's warranty. In the event that We should require an inspection in connection with an exterior damage claim, Your vehicle will be inspected within thirty (30) miles of the location of the selling dealer, unless You agree otherwise. If You are a subsequent vehicle owner and wish to transfer the coverage of this limited warranty to You within the limited warranty term, please submit this limited warranty document and a copy of Your title for this vehicle, with Your name shown as the titled owner.